

**MINC+**<sup>TM</sup>  
BENCHTOP INCUBATOR

Service contracts and  
instalment plans



## + Peace of mind

With capital equipment, dependable performance and regular maintenance are essential to your practice. We can help with installation, maintenance, and service so you can focus on your patients instead of your equipment.

Service and maintenance plans are available through Cook Medical's dedicated service partner, Cook Capital Equipment.

Entering into a service agreement allows you to protect your investment, accurately calculate your costs over the life of the product, and mitigate the expense of major repairs if any are needed.

### Service and maintenance options

Service and maintenance options are available to extend coverage beyond the 1-year manufacturer warranty that is included with the purchase of the MINC+ Benchtop Incubator:

- 1 1-year extension of the manufacturer warranty
- 3 3-year premium service package

## + Flexibility

Incubators are an essential element in IVF, and the upfront investment can be substantial. That's why Cook has devised flexible payment plans to make the cost of equipment more affordable.

Our purchase agreements are available in monthly terms and are designed to be as flexible and as easy as possible. Customised service plans may also be available to cover your other Cook Medical capital equipment.

Please contact your local sales representative to discuss the right option for your clinic.

Note: Terms and conditions apply. Not available in all markets. Instalment plans incur an administrative fee.

		1	3
	Manufacturer warranty	1-year manufacturer warranty extension	3-year premium service package
Installation	No	No	Yes
Annual preventive maintenance	No	No	Yes
Filter replacement	No	No	Yes
No costs for repair parts and labour for term of package	Yes*	Yes*	Yes
Alternate unit available during offsite service and repairs ( <i>limited availability</i> )	No	No	Yes
Optional inclusion of K-MINC-1000 preventive maintenance	No	No	Yes

\*As detailed in section 9 of the MINC+ user manual.

Alternate annual preventative maintenance plans up to 3 years are also available. Please speak to your local sales rep for more info.

Please see product risk information in the IFU at [cookmedical.eu](http://cookmedical.eu).

## MINC+ maintenance schedule

Year	Action
0	Installation
1	Preventive maintenance (includes external inspection, software and firmware checks, functional checks [lid, gas, humidification, and temperature], network checks, and filter replacement)
2	Preventive maintenance
3	Preventive maintenance
4	Preventive maintenance
5	Preventive maintenance
6	Preventive maintenance
7	Preventive maintenance
8	Preventive maintenance plus replacement of the front panel, embedded PC (EPC) and gas tray cables and fan, EPC button battery and front panel battery and printed circuit assembly (PCA) for MWC user interface.
9	Preventive maintenance
10	Preventive maintenance and replacement of power supply and power supply cables
11	Preventive maintenance
12	End of service life

# MINC+™

BENCHTOP INCUBATOR



## Customer Service

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